



# RatPrints Product

## Care and Use Guide

### Safety Notes

If you have any questions or concerns about safety, please reach out to us at [support@ratprints.com](mailto:support@ratprints.com) for assistance.

1. To avoid injury, please only mount products in the manner indicated on the RatPrints product page (top-mount, side-mount, or free-standing).
2. Having fall breakers such as shelves, hammocks, and other platforms is recommended for any cage setup to prevent injury in case of falls.
3. Our products are printed from PLA filament, a sustainable, biodegradable biopolymer that is considered food safe, but it **IS NOT** edible or intended to be eaten.
4. Packaging may include small parts such as mounting hardware that may pose a choking risk for infants and young children.
5. Before installing products in the enclosure, it is recommended that all animals be removed from the cage to prevent risk of injury.
6. All cage accessories should be checked regularly for damage or sharp edges. If you note any cracks, sharp edges, or other dangerous defects, please remove from the enclosure immediately and discard.
7. Our products should be kept away from heat sources, and should not be stored at temperatures greater than 100°F / 37°C. They should not be used outside, or left in direct sunlight.

### General Mounting Instructions

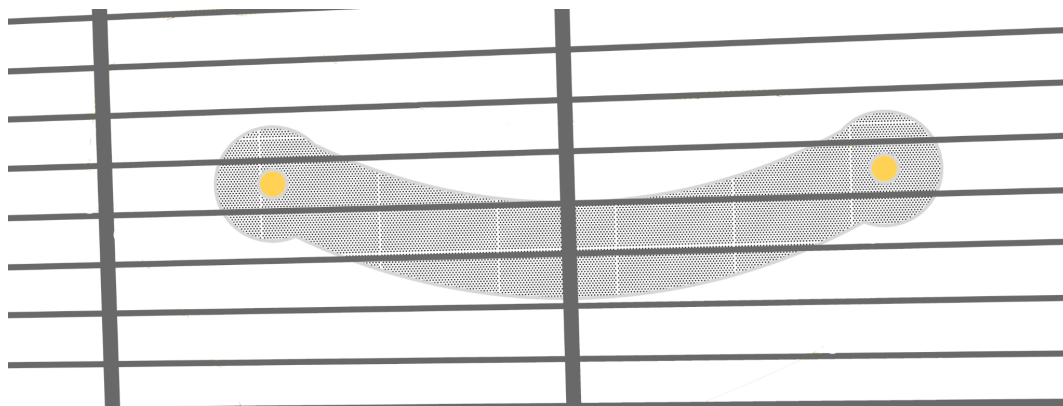
1. To prevent risk of injury, ensure that no animals are in the cage while mounting our products.
2. Locate the required mounting screws and Plastic Mounting Washers in your packaging.

3. Locate the mounting holes on the product, notable by the threaded brass inserts which mounting screws will thread into.

**Note: To ensure a secure mount, please make sure that all applicable mounting holes are utilized, and mounting screws are snug.**

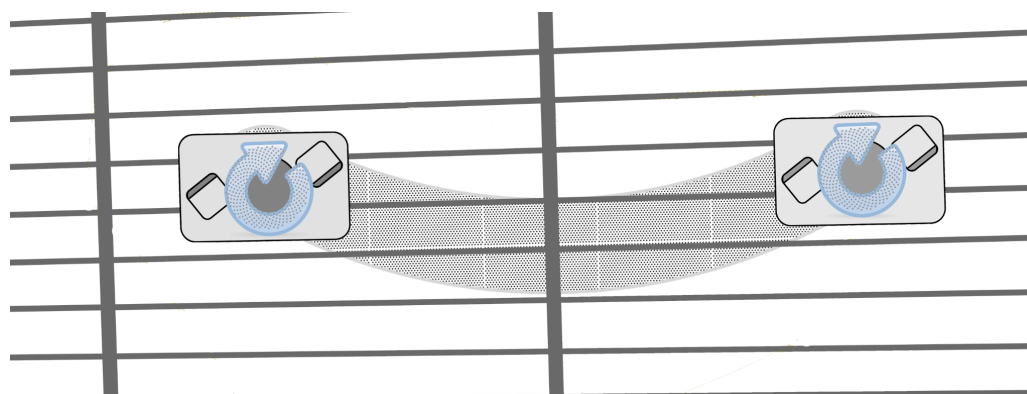
### For Exterior Mounting:

1. Place one mounting screw through the center hole of each plastic mounting washer.
2. Carefully hold the item to the desired location in the enclosure, making sure that all applicable mounting holes are accessible between the bars.



**Fig 1: A Launch Pad is held to the side of a cage, with mounting holes visible between the bars.**

3. Thread each mounting washer to the mounting holes from the outside of the cage using the provided screws, taking care not to overtighten. Rotate the mounting washer as needed to ensure that it spans the bars on the outside of the cage, ensuring a secure mount.

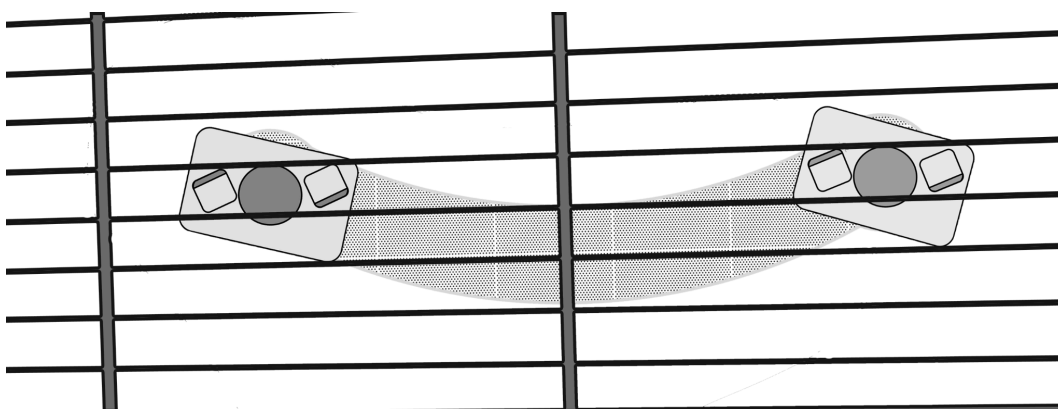


**Fig 2: Rotate the mounting washers clockwise until the item is secured firmly. Take care to avoid over tightening.**

4. Wiggle the mounted item firmly to ensure that it is not loose.

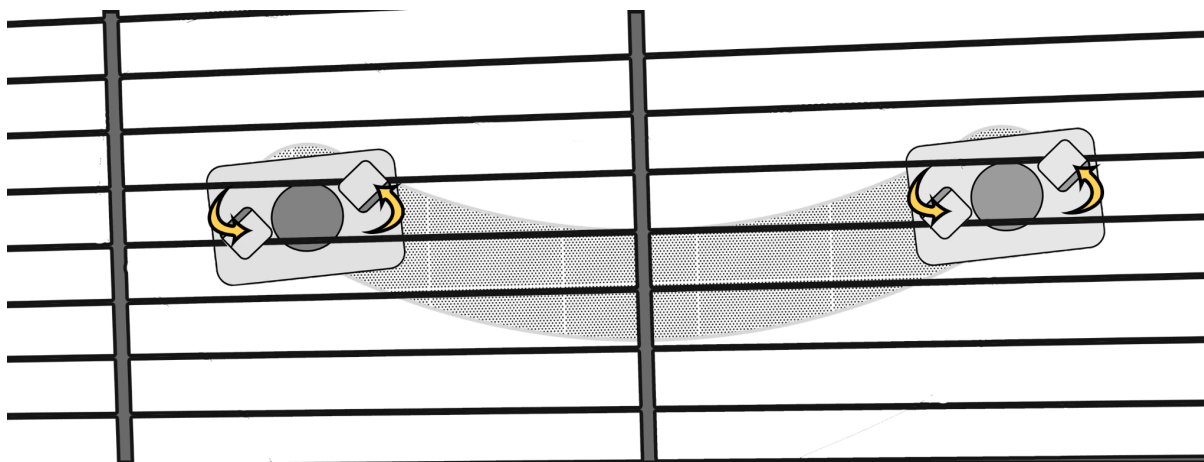
### For Interior Mounting:

1. Place one mounting screw through the center hole of each plastic mounting washer.
2. For interior mounting, all plastic mounting washers to the mounting holes with the provided mounting screws, taking care not to overtighten. Rotate the mounting washers so that the cage bars align with the open channel between the hooks at the top of the washer.



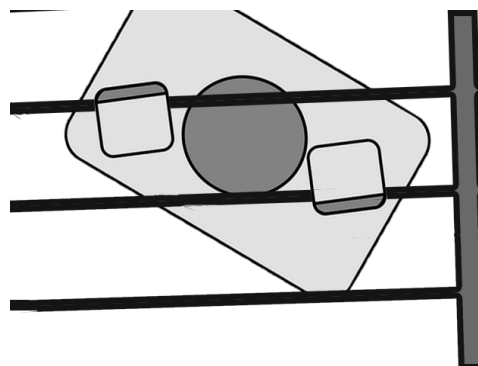
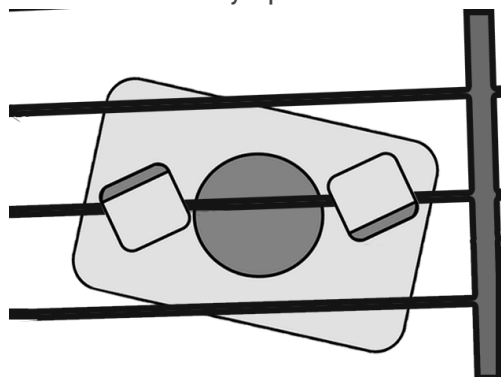
**Fig 3: A launch pad is held so that the mounting washers' mounting clips align with the open channel between bars.**

3. Rotate the washers counter-clockwise to clip the hooked ends around the bar(s), until the washers snap firmly into place on both sides. Please note that the bars will not align fully with the channels in the clips. This is intentional to create friction between the bars and the clips to minimize sliding.



**Fig 4: Rotate the washer-clips counter clockwise until they firmly snap onto the cage bars.**

Note: There are many options for how the washer clips can “hook” the bars depending on your cage set up.



4. Ensure that the item is secure at all mounting points, and that all screws are tightened snugly. Wiggle the to ensure that it is securely mounted, and is not loose. Experiment with different bar grips if needed, or reach out to use for support.

## Care and Cleaning

- Check frequently to ensure that the product is not damaged. If it is damaged, it should be discarded to prevent injury.
- Wipe clean regularly (as you would any small pet accessory) to remove urine or feces as needed.
- For thorough washing, scrub with lukewarm water and a veterinary-approved soap or cleaning agent and rinse. Towel dry, and ensure the item is completely dry before replacing it in the enclosure. **Due to their 3D printed nature, our items should not be left fully submerged in water, as this may trap water inside.**
- **Due to the low melting temperature of PLA plastic, our items are NOT dishwasher safe and should only be hand-washed.**
- To prevent damage, the product should not be stored near heat sources or at temperatures greater than 100°F / 37°C. It should not be stored outside or in direct sunlight.

## Need Help? Have feedback? Missing Parts?

If you have any questions or need any help, please reach out to us via the contact form located at <https://ratprints.com/support> or email us at [support@ratprints.com](mailto:support@ratprints.com).